

How to Enroll Your Apple iOS Device with Cisco Meraki Systems Manager

Important Notes and Prerequisites:

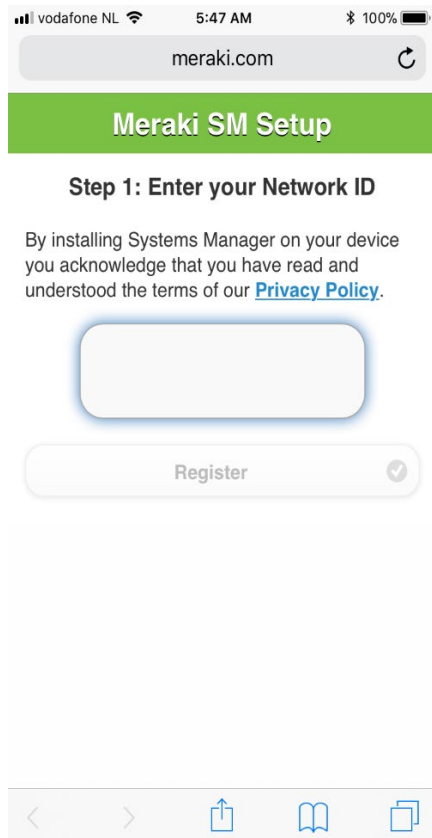
- Minimum version of iOS required to enroll as of August 2019: v 12.4.1
- 6 digit passcode required (Touch ID supported), must be changed every 365 days, device may not be 'rooted'.
- If you experience issues enrolling your Apple iOS device, contact the Bioventus IT Service Desk by email or phone:

Bioventus.servicedesk@nwnit.com or 1-855-284-8457

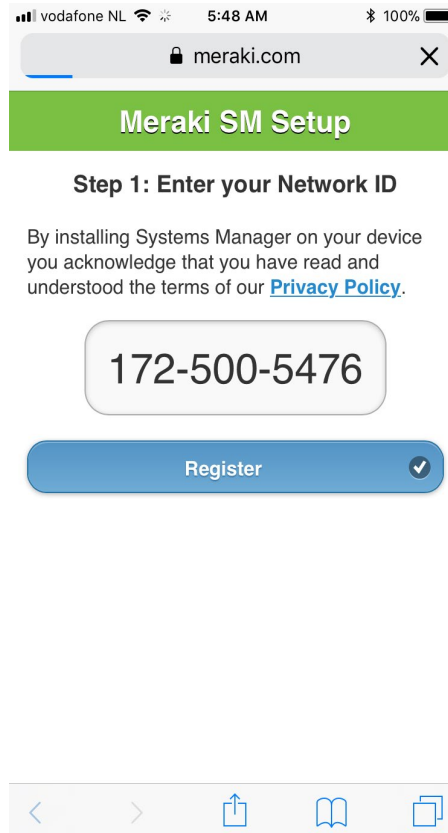
Use your BV number @bioventus.com

1. Backup/sync your existing contacts with iCloud following instructions here: <https://support.apple.com/en-us/HT205754> then

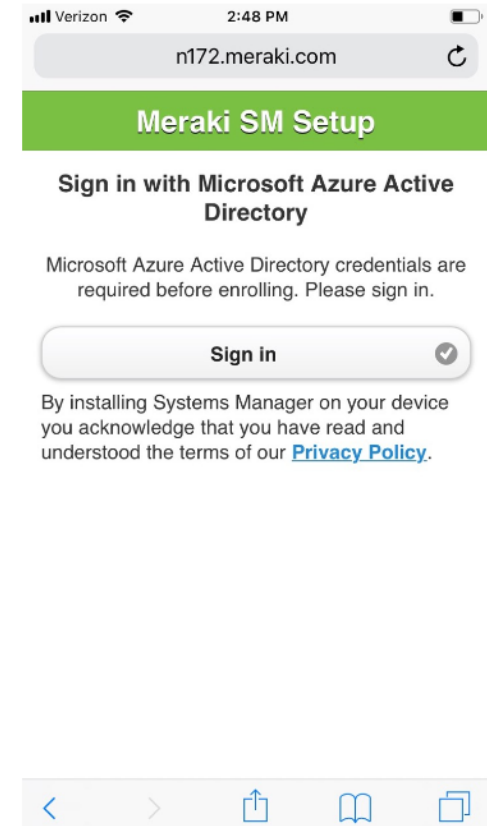
Open the Safari app and visit <https://m.meraki.com>



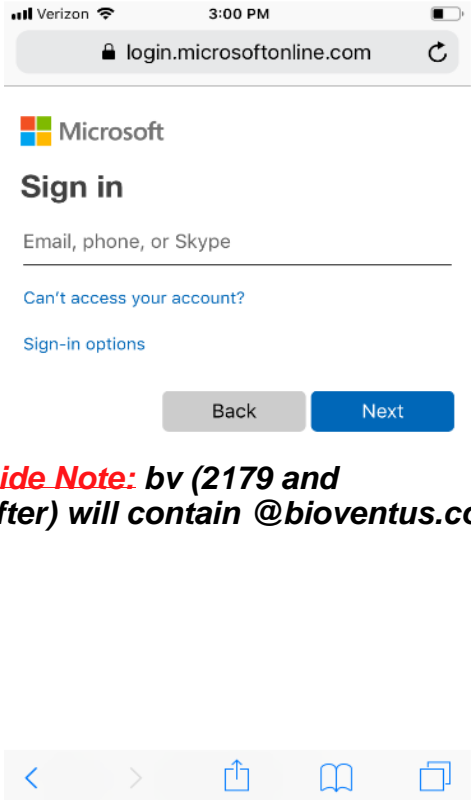
2. Enter the following Network ID (including the hyphens/dashes) then tap Register



3. Tap Sign in

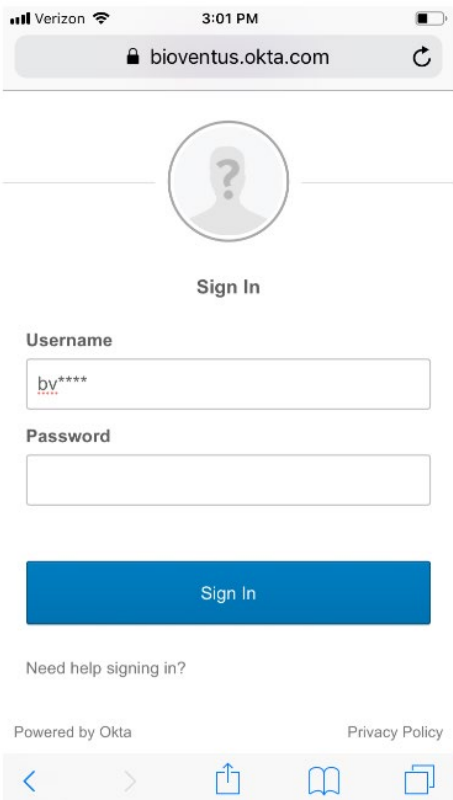


4. Enter your full email address and select Next.

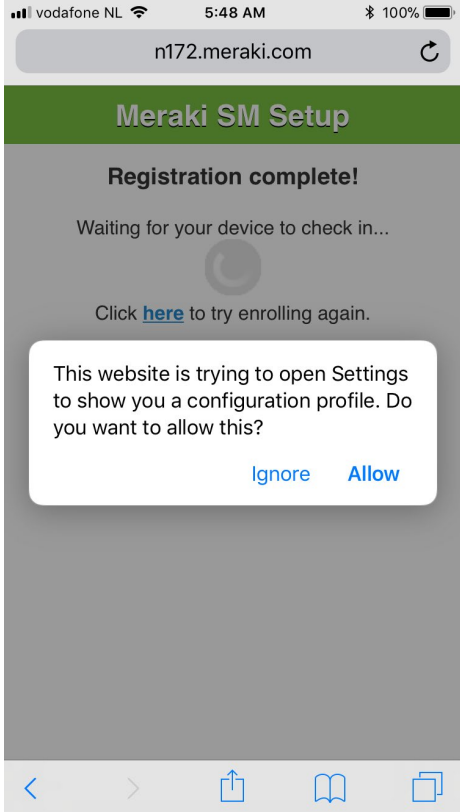


Side Note: *bv (2179 and after) will contain @bioventus.com.*

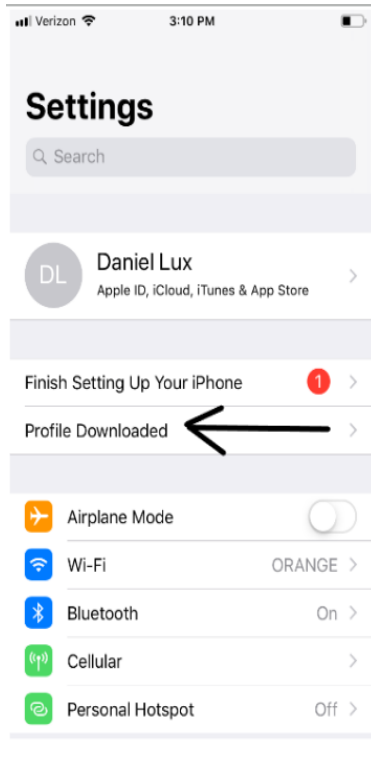
5. Enter your user ID (BV****) and current Bioventus Password



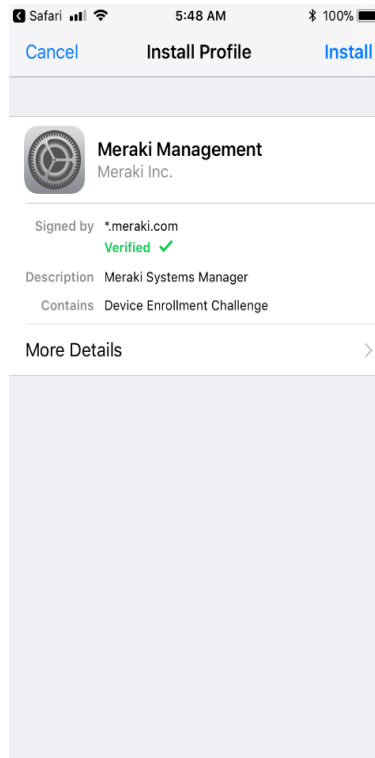
6. Tap Allow



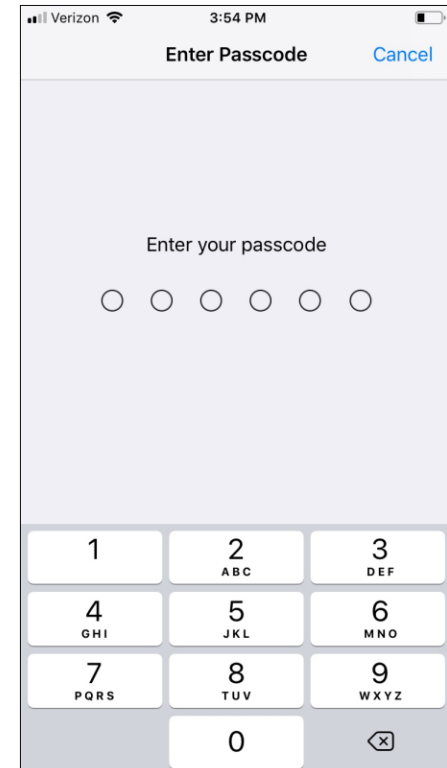
7. Navigate to Settings and tap Profile Downloaded



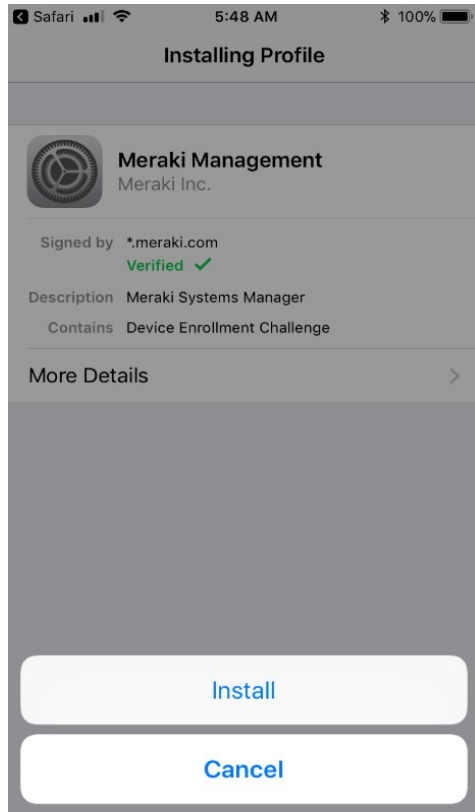
8. Tap Install



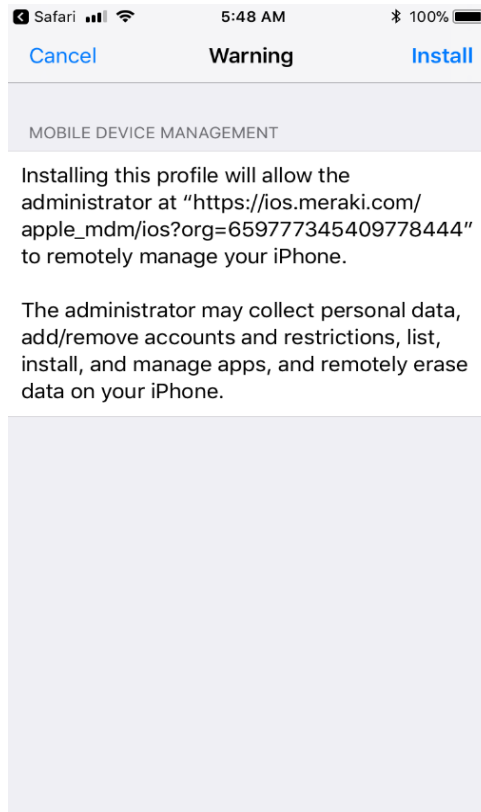
9. Enter your 6 digit passcode



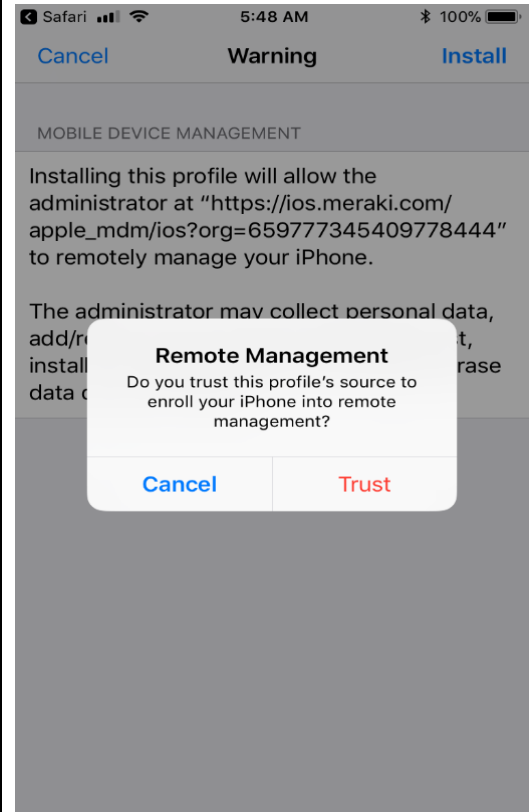
10. Tap Install



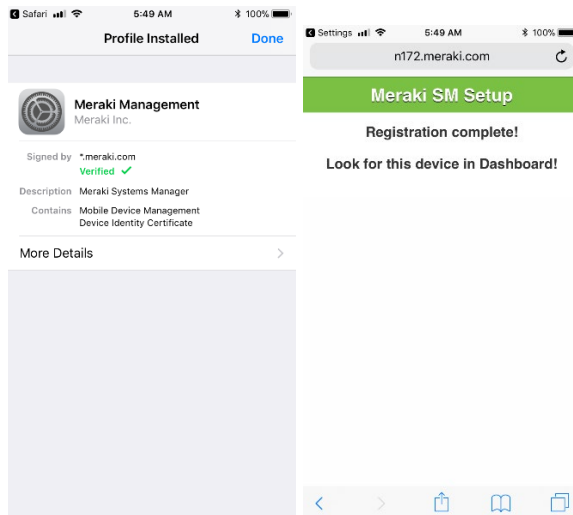
11. Acknowledge warning and tap Install



12. Tap Trust to allow Meraki to complete the enrollment process

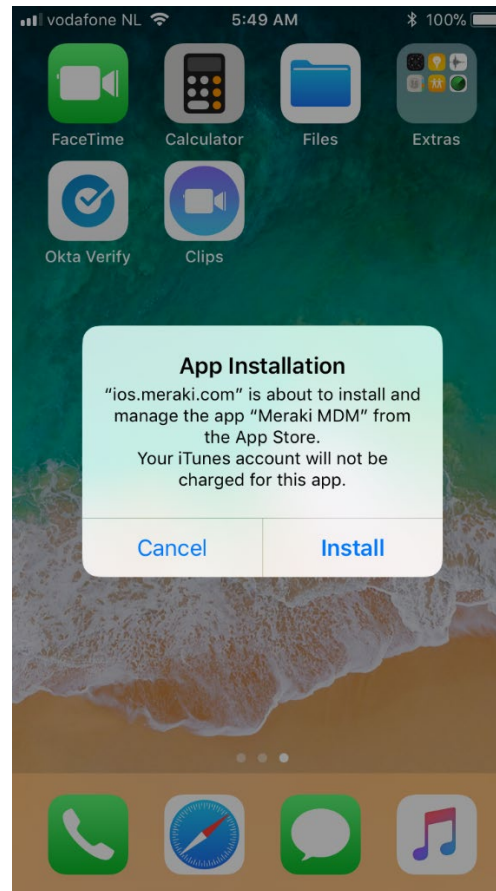


13. Tap **Done** to complete the enrollment process. You may now close Safari.

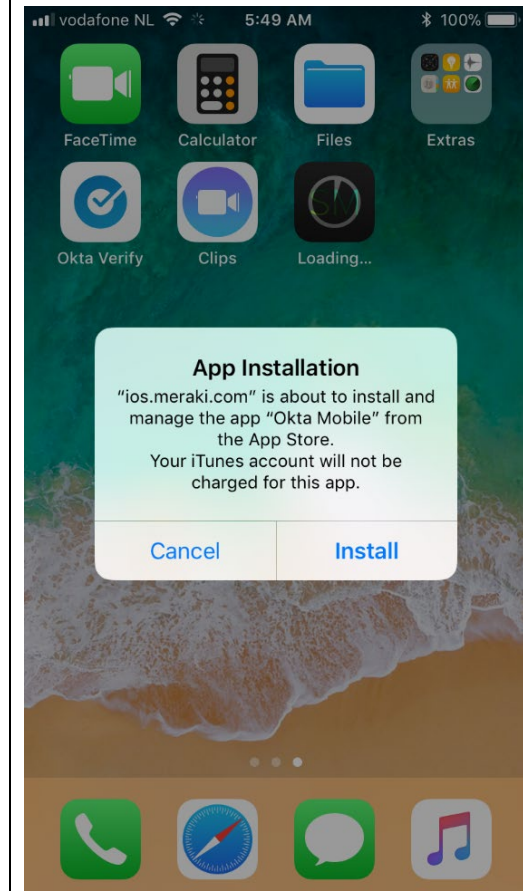


** Wait several minutes for your device to receive the Meraki MDM app. Your iPhone must remain on during this time and preferably unlocked.*

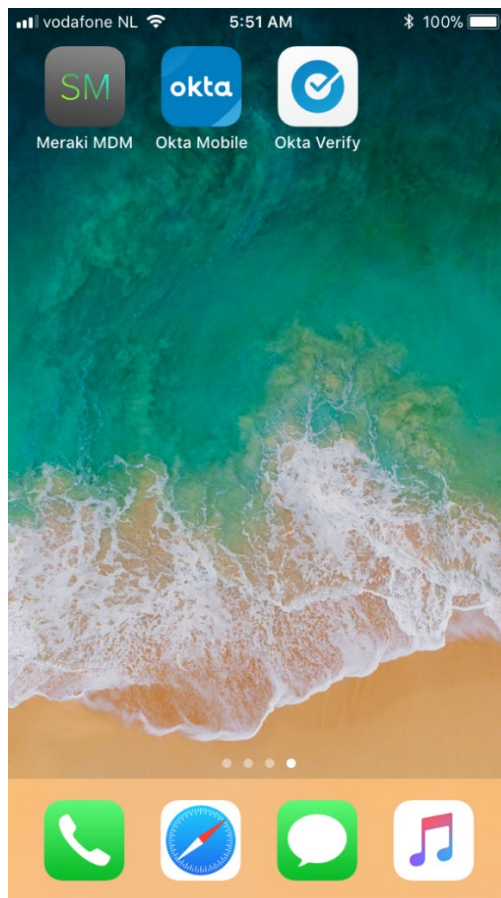
14. Tap **Install** to allow Cisco Meraki to install the Meraki MDM app:



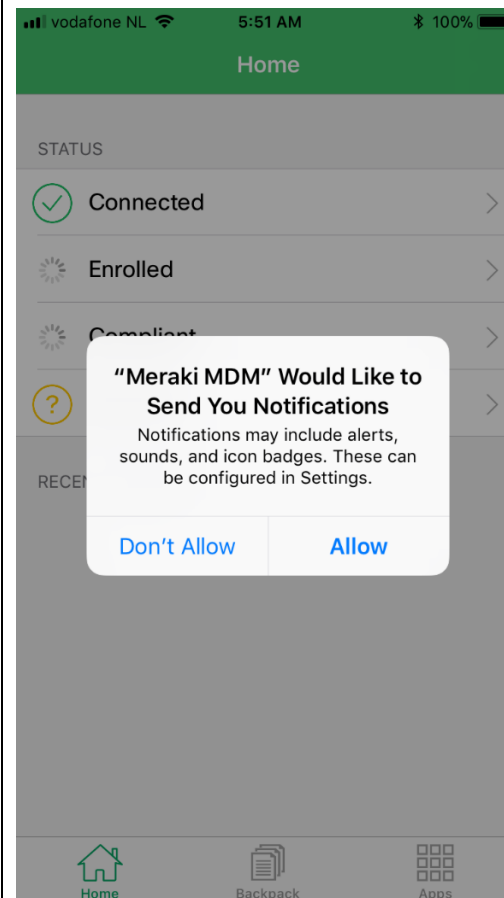
15. Tap **Install** when prompted to add additional Bioventus business-use apps:



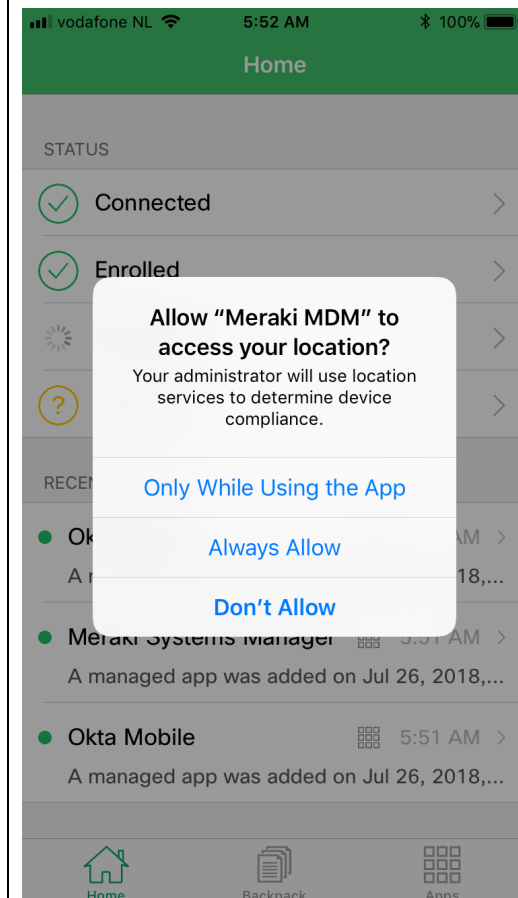
16. Open the **Meraki MDM** app:



17. Tap **Allow** to allow Meraki MDM to send you Notifications (ex. a new Bioventus business app is available):



18. Tap **Always Allow** to allow Meraki MDM to access your Location. * *This is not required to enroll or use the app but the Bioventus IT Service Desk will not be able to assist you in locating your device if it is lost.*



19. You may change the
Settings | Privacy | Location
Services settings at any time:



The screenshot shows the iPhone 'Location Services' settings page. At the top, the status bar displays 'vodafone NL', signal strength, Wi-Fi, time '12:06 PM', Bluetooth, and 89% battery. Below the status bar is a navigation bar with a back arrow and 'Privacy' in blue, and 'Location Services' in bold. The main content area has a 'Location Services' toggle switch turned on (green). Below this is a descriptive paragraph: 'Location Services uses GPS, Bluetooth, and crowd-sourced Wi-Fi hotspot and cell tower locations to determine your approximate location. [About Location Services & Privacy...](#)'. Underneath is a 'Share My Location' section with a right-pointing arrow and a note: '"BV ITSec Test" is being used for location sharing.'. A list of apps follows: 'App Store' (While Using), 'Meraki MDM' (Always), and 'Weather' (indicated by a hollow arrow). Below the app list is a 'System Services' section with a right-pointing arrow. At the bottom, a light gray box contains three explanatory notes: a hollow arrow for 'may receive your location under certain conditions', a purple arrow for 'has recently used your location', and a gray arrow for 'has used your location in the last 24 hours'.