


Notice the way “Received’ is spelled here. Looks like the upper-case R, at a quick glance, doesn’t it?

Oftentimes, the sender’s address looks very legitimate, so you need to be able to spot other types of red flags. Remember, urgency is often used by the sender to coerce you into clicking.

From: Elizabeth (Payroll) <vanessa@royalshippinglines.com>
Sent: Friday, January 14, 2022 1:54 PM
To: [REDACTED]
Subject: Bioventusglobal Your new message January 14, 2022
Importance: High

 This sender has been verified from Bioventusglobal safe senders list.

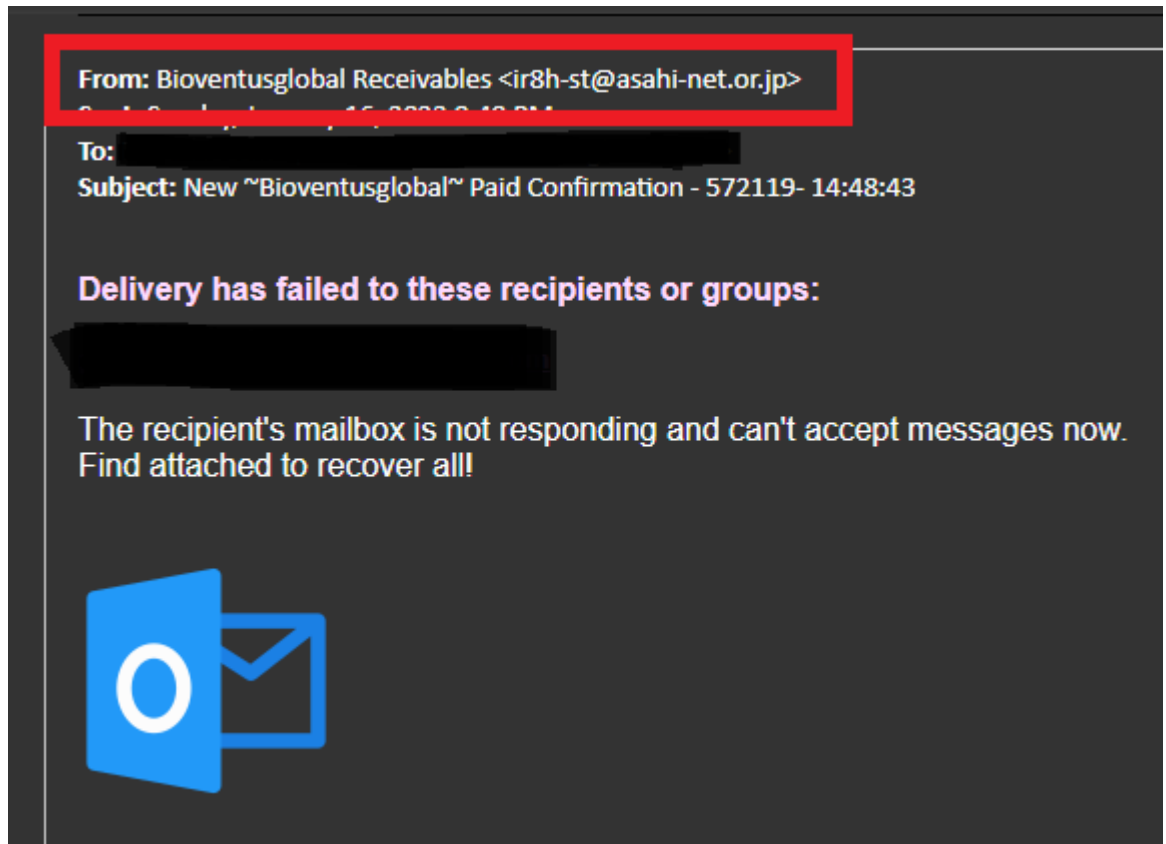


New Fax Received For C

You have a new fax document from Xerox Sca

Pages	2 Full scanned PDF/?TM
Received	7:49:53 PM, January 14, 2022
Remote ID	3905273

This is another type of message that looks like it comes from your IT Staff, but did not. Not only is the sender's email address very suspicious, but also the fact that we do not, and have not sent messages like this. If we are going to implement a system of notifications, we will inform you first. So that should be an easy red flag for everyone!



Your mailboxes will not fill up. This is supposedly from our Accounts Receivable, and it says their mailbox is full and you can 'recover' the messages. Well, did you send any to the address? Why it would it tell you it is full then? Plus, if you need to recover, they are in your sent items to begin with.

Remember, you are the last line of defense against these emails. When in doubt, verify with the sender or report to Spam@bioventus.com for verification.

It is up to you to -

STOP, LOOK and THINK!